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# EXHIBIT A

20134KL-KL

## SET UP SHEET

CALLER fire & Status  
ADDRESS \_\_\_\_\_

A/R# \_\_\_\_\_

PHONE \_\_\_\_\_

WITNESS \_\_\_\_\_  
ADDRESS \_\_\_\_\_RENTER Century Holdings  
ADDRESS \_\_\_\_\_

PHONE \_\_\_\_\_

PHONE \_\_\_\_\_

UNIT \_\_\_\_\_

DRIVER William Carter  
ADDRESS \_\_\_\_\_

LOCATION CODE \_\_\_\_\_

PHONE \_\_\_\_\_

D/A 1/29/2018ACCIDENT LOCATION I-76 Mn  
292 Bowmansville, PACLAIMANT Julianne Trout

CLMT. ADDRESS \_\_\_\_\_

PHONE \_\_\_\_\_

ACCIDENT DESCRIPTION

lawsuit 1st Notice

CLAIMANT TYPE:

 BI    PD    PIP    OTHERINITIAL KMDATE 3-12-2019

DATE ENTERED \_\_\_\_\_

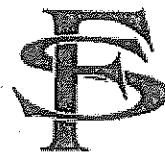
ASSIGNED KL

ENTERED BY \_\_\_\_\_

INSTRUCTIONS

Use 3/27/2019 Answer Date

261 3462



ROBERT P. FINE  
DAVID W. FINE  
DAVID M. SANSMITH  
ROBIN A. FEENEY  
FEEDA R. MUSITIEF\*

## FINE AND STAUD LLC

ATTORNEYS AT LAW  
PERSONAL INJURY, WORKERS COMPENSATION, AND CIVIL LITIGATION

1333 RACE STREET  
PHILADELPHIA, PA 19107-1585  
PHONE: (215) 665-0100  
FAX: (215) 665-1393  
E-MAIL: LAW@FINEANDSTAUD.COM  
WEB: WWW.FINEANDSTAUD.COM

THEODORE C. LEVY\*  
AMY S. SOLL  
ANDREW P. ROSEN\*  
PATRICK M. BLAIR

LOUIS SAMUEL FINE (DECEASED)  
ALOYSIUS J. STAUD (DECEASED)  
\*ALSO MEMBER OF NEW JERSEY BAR  
TLL.M. IN TRIAL ADVOCACY

JAN 3/12/19

March 7, 2019

VIA CERTIFIED MAIL

Ryder Truck Rental  
3100 Industrial Parkway  
Jeffersonville, IN 47130

RE: Julianne F. Trout v. William C. Carter, Jr., et al  
March Term, 2019, No. 747

Dear Sir or Madam:

Please be advised that your company has been sued in the Court of Common Pleas of Philadelphia County. Enclosed please find a copy of the Civil Action Complaint which you have twenty (20) days to file an answer from the date of this letter. I suggest that you forward these documents to your attorney as soon as possible.

Should you have any questions or concerns, please feel free to contact me immediately.

Very truly yours,

FINE AND STAUD LLC

THEODORE C. LEVY, ESQUIRE

TCI/ele

Enclosure

Certified Receipt No. 7017 2680 0000 5720 6922

Court of Common Pleas of Philadelphia County  
Trial Division  
**Civil Cover Sheet**

PLAINTIFF'S NAME JULIANNE F. TROUT		DEFENDANT'S NAME WILLIAM C. CARTER JR		
PLAINTIFF'S ADDRESS 16 CHERRY STREET PHOENIXVILLE PA 19460		DEFENDANT'S ADDRESS 48 SOUTH DUPONT ROAD CARNEY'S POINT NJ 08069		
PLAINTIFF'S NAME		DEFENDANT'S NAME CROWLEY SERVICES		
PLAINTIFF'S ADDRESS		DEFENDANT'S ADDRESS 1001 LANCASTER AVENUE BERWYN PA 19312		
PLAINTIFF'S NAME		DEFENDANT'S NAME CROWLEY HOLDINGS LLC		
PLAINTIFF'S ADDRESS		DEFENDANT'S ADDRESS 1001 LANCASTER AVENUE BERWYN PA 19312		
TOTAL NUMBER OF PLAINTIFFS 1	TOTAL NUMBER OF DEFENDANTS 6	COMMENCEMENT OF ACTION		
		<input checked="" type="checkbox"/> Complaint	<input type="checkbox"/> Petition Action	<input type="checkbox"/> Notice of Appeal
		<input type="checkbox"/> Writ of Summons	<input type="checkbox"/> Transfer From Other Jurisdictions	
AMOUNT IN CONTROVERSY	COURT PROGRAMS			
<input type="checkbox"/> \$50,000.00 or less	<input type="checkbox"/> Arbitration	<input type="checkbox"/> Mass Tort	<input type="checkbox"/> Commerce	<input type="checkbox"/> Settlement
<input checked="" type="checkbox"/> More than \$50,000.00	<input checked="" type="checkbox"/> Jury	<input type="checkbox"/> Savings Action	<input type="checkbox"/> Minor Court Appeal	<input type="checkbox"/> Minors
	<input type="checkbox"/> Non-Jury	<input type="checkbox"/> Petition	<input type="checkbox"/> Statutory Appeals	<input type="checkbox"/> W/D/Survival
CASE TYPE AND CODE 2V - MOTOR VEHICLE ACCIDENT				
STATUTORY BASIS FOR CAUSE OF ACTION				
RELATED PENDING CASES (LIST BY CASE CAPTION AND DOCKET NUMBER) <b>FILED PRO PROTHY</b> <b>MAR 06 2019</b> <b>A. SILIGRINI</b>			IS CASE SUBJECT TO COORDINATION ORDER? YES NO	
<b>TO THE PROTHONOTARY:</b> Kindly enter my appearance on behalf of Plaintiff/Petitioner/Appellant: <u>JULIANNE F. TROUT</u> Papers may be served at the address set forth below.				
NAME OF PLAINTIFF'S/PETITIONER'S/APPELLANT'S ATTORNEY THEODORE C. LEVY		ADDRESS FINE AND STAUD LLC 1333 RACE STREET PHILADELPHIA PA 19107		
PHONE NUMBER (215) 665-0100	FAX NUMBER (215) 665-1393			
SUPREME COURT IDENTIFICATION NO. 311794		E-MAIL ADDRESS tlevy@fineandstaud.com		
SIGNATURE OF FILING ATTORNEY OR PARTY THEODORE LEVY		DATE SUBMITTED Wednesday, March 06, 2019, 03:50 pm		

**COMPLETE LIST OF DEFENDANTS:**

1. WILLIAM C. CARTER JR  
48 SOUTH DUPONT ROAD  
CARNEY'S POINT NJ 08069
2. CROWLEY SERVICES  
1001 LANCASTER AVENUE  
BERWYN PA 19312
3. CROWLEY HOLDINGS LLC  
1001 LANCASTER AVENUE  
BERWYN PA 19312
4. CROWLEY HOLDINGS INC  
9487 REGENCY SQUARE BOULEVARD  
JACKSONVILLE FL 32225
5. RYDER TRUCK RENTAL  
3100 INDUSTRIAL PARKWAY  
JEFFERSONVILLE IN 47130
6. RYDER TRUCK RENTAL, INC  
11690 NW 105TH STREET  
MEDLEY FL 33178

FINE AND STAUD, LLC  
BY: Theodore C. Levy, Esquire  
Attorney I.D.: 311794  
BY: Amy S. Soll, Esquire  
Attorney I.D.: 63039  
1333 RACE STREET  
PHILADELPHIA, PA 19107-1585  
215-665-0100  
[tlevy@fineandstaud.com](mailto:tlevy@fineandstaud.com)  
[asoll@fineandstaud.com](mailto:asoll@fineandstaud.com)

ATTORNEYS FOR PLAINTIFF AND ARRESTED BY THE  
OFFICE OF JUDICIAL RECORDS  
06 MAR 2019 03:50 PM  
BY LIGRINT

ASSESSMENT OF DAMAGES  
HEARING IS REQUIRED

MAJOR JURY

PHILADELPHIA COUNTY  
COURT OF COMMON PLEAS

MARCH TERM 2019

NO.

**JURY TRIAL DEMANDED**

JULIANNE E. TROUT  
16 Cherry Street  
Phoenixville, PA 19460  
V.  
WILLIAM C. CARTER JR.  
48 South DuPont Road  
Carney's Point, NJ 08069-2208  
&  
CROWLEY SERVICES  
1001 Lancaster Avenue  
Berwyn, PA 19312  
&  
CROWLEY HOLDINGS, LLC  
1001 Lancaster Avenue  
Berwyn, PA 19312  
&  
CROWLEY HOLDINGS, INC.  
9487 Regency Square Boulevard  
Jacksonville, FL 32225  
&  
RYDER TRUCK RENTAL  
3100 Industrial Parkway  
Jeffersonville, IN 47130  
&  
RYDER TRUCK RENTAL, INC.  
11690 NW 105<sup>th</sup> Street  
Medley, FL 33178-1103

**NOTICE TO PLEAD**

**NOTICE**

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by

**AVISO**

"Le han demandado a usted en la corte. Si usted quiere defenderse de estas demandas expuestas en las páginas siguientes, usted tiene veinte (20) días de

entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you.

You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP. THIS OFFICE CAN PROVIDE YOU WITH INFORMATION ABOUT HIRING A LAWYER.

IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PERSONS AT A REDUCED FEE OR NO FEE.

PHILADELPHIA BAR ASSOCIATION  
Lawyer Referral & Information Service  
1101 Market Street, 11th Floor  
Philadelphia, PA 19107  
(215) 238-6333 TTY# (215) 451-6197

plazo al partir de la fecha de la demanda y la notificación. Hace falta asentar una comparecencia escrita o en persona o con un abogado y entregar a la corte en forma escrita sus defensas o sus objeciones a las demandas en contra de su persona. Sea avisado que si usted no se defiende, la corte tomará medidas y puede continuar la demanda en contra suya sin previo aviso o notificación. Además, la corte puede decidir a favor del demandante y requiere que usted cumpla con todas las provisiones de esta demanda. Usted puede perder dinero o sus propiedades u otros derechos importantes para usted.

LLEVE ESTA DEMANDA A UN ABOGADO INMEDIATAMENTE. SI NO TIENE ABOGADO O SI NO TIENE EL DINERO SUFFICIENTE DE PAGAR TAL SERVICIO, VAYA EN PERSONA O LLAME POR TELEFONO A LA OFICINA CUYA DIRECCION SE ENCUENTRA ESCRITA ABAJO PARA AVERIGUAR DONDE SE PUEDE CONSEGUIR ASISTENCIA LEGAL.

ASOCIACION DE LICENCIADOS DE  
FILADEFIA  
Servicio De Referencia E. Informacion  
1101 Market Street, 11th Floor  
(215) 238-6333 TTY# (215) 451-6197

FINE AND STAUD, LLC  
BY: Theodore C. Levy, Esquire  
Attorney I.D.: 311794  
BY: Amy S. Soll, Esquire  
Attorney I.D.: 63039  
1333 RACE STREET  
PHILADELPHIA, PA 19107-1585  
215-665-0100  
[tlevy@fineandstaud.com](mailto:tlevy@fineandstaud.com)  
[asoll@fineandstaud.com](mailto:asoll@fineandstaud.com)

ATTORNEYS FOR PLAINTIFF

ASSESSMENT OF DAMAGES  
HEARING IS REQUIRED

MAJOR JURY

PHILADELPHIA COUNTY  
COURT OF COMMON PLEAS

MARCH TERM 2019

NO.

**JURY TRIAL DEMANDED**

JULIANNE F. TROUT  
16 Cherry Street  
Phoenixville, PA 19460  
V.  
WILLIAM C. CARTER JR.  
48 South DuPont Road  
Carney's Point, NJ 088069-2208  
&  
CROWLEY SERVICES  
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Berwyn, PA 19312  
&  
CROWLEY HOLDINGS, LLC  
1001 Lancaster Avenue  
Berwyn, PA 19312  
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CROWLEY HOLDINGS, INC.  
9487 Regency Square Boulevard  
Jacksonville, FL 32225  
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3100 Industrial Parkway  
Jeffersonville, IN 47130  
&  
RYDER TRUCK RENTAL, INC.  
11690 NW 105<sup>th</sup> Street  
Medley, FL 33178-1103

**COMPLAINT IN CIVIL ACTION**  
**2V/MOTOR VEHICLE**

**I: PARTIES**

1. Plaintiff, Julianne F. Trout, is an adult individual residing at the above stated address.

2. Defendant, William C. Carter, Jr. is an adult individual residing at the above stated address.

3. Defendant, Crowley Services, is a corporation or other business entity with offices at the above stated address that regularly conducts business Philadelphia County, Commonwealth of Pennsylvania.

4. Defendant, Crowley Holdings, LLC, is a limited liability company or other business entity with offices at the above stated address that regularly conducts business Philadelphia County, Commonwealth of Pennsylvania.

5. Defendant, Crowley Holdings, Inc., is a corporation or other business entity with offices at the above stated address that regularly conducts business Philadelphia County, Commonwealth of Pennsylvania.

6. Defendant, Ryder Truck Rental, is a corporation or other business entity with offices at the above stated address that regularly conducts business Philadelphia County, Commonwealth of Pennsylvania.

7. Defendant, Ryder Truck Rental, Inc. is a corporation or other business entity with offices at the above stated address that regularly conducts business Philadelphia County, Commonwealth of Pennsylvania.

8. At all times relevant, Defendant, William C. Carter Jr. was acting as the agent of and on behalf of Defendants, Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc. and Defendants were acting by and through their agent, Defendant William C. Carter, Jr. who at all times was acting within the course and scope of his agency and on behalf of Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc., in the operation of Defendants' vehicle, and Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental,

and Ryder Truck Rental, Inc. are vicariously liable for the negligent operation of their vehicle by William C. Carter, Jr.

**II. JURISDICTION AND VENUE**

9. Jurisdiction and Venue are proper in the Court of Common Pleas of Philadelphia County, Commonwealth of Pennsylvania in that Defendants regularly conduct business in Philadelphia County, Commonwealth of Pennsylvania, and this crash occurred in Pennsylvania.

**III: OPERATIVE FACTS**

10. On or about January 29, 2018, at approximately 5:20 am, Plaintiff was operating a motor vehicle traveling in the left lane of Interstate 76 ("I-76"), at or near mile marker 292, in Bowmansville, Pennsylvania.

11. At the aforementioned time, Defendant, William C. Carter, Jr., was the driver and operator of a tractor trailer, owned by Defendants, Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc., traveling in the right lane of I-76 at or near mile marker 292, in Bowmansville, Pennsylvania.

12. At the aforementioned time, the right side double wheels dislodged from Defendants' vehicle, crashing into Plaintiff's vehicle with great force.

13. Following the collision the police investigation noticed a mechanical failure in the trailer axle of Defendants' vehicle which caused the wheel to become dislodged.

14. As a direct and proximate result of the negligence and carelessness of Defendants, Plaintiff sustained serious and permanent injuries which caused a substantial impairment of bodily function. Plaintiff's injuries include without limitation, injuries to her muscles, tendons, discs, ligaments, neck, back, left shoulder, right knee, head, left shoulder sprain and strain, traumatic impingement syndrome to the left shoulder, rotator cuff tendinitis to the left shoulder, partial thickness tear of the

supraspinatus in the left shoulder, requiring shoulder surgery, cervical disc bulges at C3-4, C4-5, C5-6, and C6-7, annular tears at C2-3 and C3-4, cervical radiculopathy, lumbar sprain and strain, thoracic sprain and strain, concussion, post-concussion syndrome, mild traumatic brain injury, dizziness, concussion related insomnia, concussion related vision disorders, increased stress and anxiety, post-traumatic stress disorder, and aggravation of preexisting conditions if any, all or some of which are or may be permanent. Plaintiff also makes claim for such injuries, damages and consequences of which she has no present knowledge.

15. As a further result of this accident, Plaintiff has been or will be obliged to receive and undergo medical attention and care and to expend various sums of money and/or to incur various expenses for the injuries she has suffered and she may be obliged to continue to expend such sums or incur such expenditures for an indefinite time in the future.

16. As a further result of this accident, Plaintiff has suffered a severe loss of her earnings and of her earning capacity and power.

17. As a direct and reasonable result of this accident, Plaintiff has or may hereafter incur financial expenses or losses which do or may exceed amounts she may otherwise be entitled to receive.

18. As a further result of this accident, and by reason of the injuries as aforesaid, Plaintiff has suffered and in the future may continue to suffer great pain and agony, mental anguish and humiliation and has been, and may in the future, be hindered from attending to her daily duties, function and occupation, to her great detriment and loss.

19. Plaintiff is deemed to have full tort with the right to recover her economic and non-economic damages for the following reasons:

- a. The injuries she sustained amount to serious bodily injury which caused a serious impairment of bodily function;
- b. The truck that struck Plaintiff was registered out of state; and
- c. Plaintiff selected full tort on her automobile coverage.

COUNT I  
NEGLIGENCE

JULIANNE F. TROUT V. WILLIAM C. CARTER, JR., CROWLEY SERVICES, CROWLEY HOLDINGS, LLC, CROWLEY HOLDINGS, INC., RYDER TRUCK RENTAL, AND RYDER TRUCK RENTAL, INC.

20. The averments of all preceding paragraphs are incorporated by reference as though fully set forth herein.

21. The aforesaid collision was caused by the individual negligence and carelessness of each Defendant, and/or by the joint and several negligence, carelessness, and recklessness of the Defendants and/or by conduct of Defendant, William C. Carter, Inc., acting as the agent on behalf of Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc., and includes but is not limited to the following:

- a. Failing to keep a reasonable and proper lookout for other vehicles operating on the highway;
- b. Operating said motor vehicle at a high, excessive, imprudent and unsafe rate of speed under the circumstances and prevailing conditions in violation of 75 Pa. C.S.A. §3361, for which Defendant was cited at the accident scene;
- c. Operating the vehicle in excess of maximum speed limits in urban districts or in excess of posted speed limits in violation of 75 Pa. C.S.A. §3362;
- d. Failing to have and maintain the said motor vehicle under proper and adequate control under the circumstances so that it could stop without endangering other vehicles on the road;
- e. Driving in careless disregard for the safety of others, in violation of 75 Pa. C.S.A. §3714;
- f. Driving in reckless disregard for the safety of others, in violation of 75 Pa. C.S.A. §3714;
- g. Failing to properly maintain the truck, causing a mechanical failure;

- h. Failing to properly repair the truck, causing a mechanical failure;
- i. Failing to properly secure the wheels to the truck so that they would not dislodge when the truck was being driven;
- j. Failure to properly inspect the wheels and axles prior to bringing the truck on the road;
- k. Failing to implement policies and procedures regarding inspections, repairs, and maintenance of the trucks, especially including the wheels and axles;
- l. Negligent hiring and supervision of employees;
- m. Negligent training of employees;
- n. Allowing truck wheels to become dislodged and strike Plaintiff's vehicle; and
- o. Negligence per se for, inter alia, violating the above enumerated cited and other statutes of Pennsylvania relating to the operation of motor vehicles on the streets and highways; and

22. Defendants knew or should have known that operating a tractor trailer that was not properly maintained and repaired could cause others on the road to suffer serious injuries or death.

23. Defendants knew or should have known that operating a tractor trailer that was not properly inspected could cause others on the road to suffer serious injuries or death.

24. Defendants knew or should have known that failing to properly maintain the wheels and axles of their vehicles could cause others on the road to suffer serious injuries or death.

25. Defendant's actions demonstrate recklessness and malice to Plaintiff's health and well being.

26. By driving a vehicle that Defendants knew or had reason to know was unsafe, the Defendants demonstrated recklessness, creating an unreasonable risk of physical harm to Plaintiff and others similarly situated.

27. Punitive damages are necessary in order to punish Defendants for their recklessness and malice, as well as deterring Defendants from acting in this manner in the future

28. As a direct and proximate result of Defendants' reckless and willful disregard for the rights and safety of the public, and in more particular Plaintiff, Julianne F. Trout, Plaintiff suffered serious and permanent injuries as described above.

WHEREFORE, Plaintiff, Julianne F. Trout, hereby requests this Honorable Court to enter judgment in her favor and against Defendants, William C. Carter, Jr., Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc., individually, jointly, severally, and vicariously, in a sum greater than \$50,000.00 plus interest, delay damages, and costs of suit.

COUNT II

NEGLIGENT ENTRUSTMENT

JULIANNE F. TROUT V. CROWLEY SERVICES, CROWLEY HOLDINGS, LLC, CROWLEY HOLDINGS, INC., RYDER TRUCK RENTAL, AND RYDER TRUCK RENTAL, INC.

29. The averments of all preceding paragraphs are incorporated by reference as though fully set forth herein.

30. At the time of the collision set forth above, Defendant William C. Carter, Jr. was acting as the agent of Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc. and was acting in the interests of and on behalf of Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc.

31. Accordingly, Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc. is vicariously liable for the conduct of their agent, Defendant, William C. Carter, Jr., as detailed above.

32. Defendants Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc. was further negligent and careless in entrusting their vehicle to an operator whom they knew or should have known was unqualified and/or incapable of safe operation of the vehicle entrusted to him.

33. Defendants were further negligent in their hiring, supervision, and training of William C. Carter, Jr.

34. As a direct and proximate result of the negligent entrustment of the vehicle, Plaintiff sustained the injuries mentioned above.

WHEREFORE, Plaintiff, Julianne F. Trout, hereby requests this Honorable Court to enter judgment in her favor and against Defendants, Crowley Services, Crowley Holdings, LLC, Crowley Holdings, Inc., Ryder Truck Rental, and Ryder Truck Rental, Inc., individually, jointly, severally, and vicariously, in a sum greater than \$50,000.00 plus interest, delay damages, and costs of suit.

Respectfully Submitted,

FINE AND STAUD, LLC

BY:   
THEODORE C. LEVY, ESQUIRE  
AMY S. SOLL, ESQUIRE  
Attorneys for Plaintiff

DATE: 3/6/19

VERIFICATION

I, Julianne Trout, hereby state that I am the PLAINTIFF in this matter; that the averments contained in the foregoing COMPLAINT

are true and correct to the best of my knowledge, information and belief, and further that this statement is made subject to the penalties of 18 Pa. C.S. §4904 relating to unsworn falsification.



Julianne Trout

DATE: 3/6/19

**Jodie A. Bennett**

---

**From:** Jodie A. Bennett on behalf of Ryder Claims  
**Sent:** Tuesday, March 12, 2019 8:13 AM  
**To:** James M. Reedy  
**Cc:** Mike Roy  
**Subject:** SUIT Julianne Trout FW: LEGAL [1]  
**Attachments:** img-190312073704-0001.pdf; img-190312073704-0002.pdf; img-190312073704-0003.pdf; img-190312073704-0004.pdf

---

Ryder National Liab Claims Office  
PO Box 2377  
Centennial CO 80161  
PH# 303.795.2182  
FAX# 800.677.8988

**From:** Pamela L. Ewersmann  
**Sent:** Tuesday, March 12, 2019 6:41 AM  
**To:** Ryder Claims <ryder\_claims@ryder.com>  
**Subject:** LEGAL [1]

Pamela Nally  
Senior Rental Sales Representative  
3100 Industrial Parkway  
Jeffersonville, IN 47130  
812.288.0924 Ext 17  
812.283.1287 Fax

---

**From:** [0114\\_Rental@ryder.com](mailto:0114_Rental@ryder.com) <[0114\\_Rental@ryder.com](mailto:0114_Rental@ryder.com)>  
**Sent:** Tuesday, March 12, 2019 8:28 AM  
**To:** Pamela L. Ewersmann  
**Subject:** Scan Data from [XRX9C934E266F25][1]

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may be susceptible to data corruption, interception and unauthorized tampering and Ryder disclaims all liability of any kind for such actions or any consequences that may arise directly or indirectly therefrom.